

31512 Railroad Canyon Road, Canyon Lake, CA 92587

951.244.6841

www.canyonlakepoa.com

COMMUNITY PATROL REPORT

October 2019

Community Patrol’s primary functions are to provide the community with services that include access control at the entry gates, Rules and Regulations compliance, and incident observation and reporting to the Association. Community Patrol’s services do not replace the services of outside public safety agencies such as law enforcement, fire services, medical services, city code enforcement, etc. In the table below, the “Calls for Service” column reflects the number of calls made by community members based on the violation type.

Citations Issued

Violation	August		September		October	
	Calls for Service	Cites	Calls for Service	Cites	Calls for Service	Cites
Speed (Patrol)	0	1	0	0	1	0
Speed (Trailer)	0	179	0	164	0	110
Misc. Traffic	7	3	10	3	4	1
Bus Stop	0	4	0	8	0	8
Parking	63	310	29	291	50	287
Golf Cart	4	5	3	9	2	5
Curfew	0	0	0	0	0	0
Noise	40	6	31	2	30	3
Gate Runner	0	7	0	8	0	6
Animal Related	56	5	59	8	53	2
Solicitation	2	0	0	0	3	1
Failure to Comply	1	0	0	0	0	12
Verbal Abuse to Staff	0	3	0	7	0	7

Continued on next page

Additional Information

	August	September	October
Total Calls for Service	473	295	320
Call for Service – Unable to Locate	N/A	51	66
Suspicious Person / Vehicle <i>(Average Response Time)</i>	72/9.16	60/10.05	43/8.40
Foot Patrols of Amenities and Parks	4135	4048	4146

Gate Entry Statistics

	August	September	October
Total Guest Passes issued by Gate	-	-	-
- Main Gate	19,206	17,464	17,356
- East Gate	12,672	11,843	11,585
- North Gate	9,095	7,961	8,223
Total Guest Entries by Gate	-	-	-
- Main Gate	40,204	36,522	38,049
- East Gate	25,978	23,595	23,077
- North Gate	18,553	15,814	15,965
Total RFID Entries by Gate	-	-	-
- Main Gate	84,063	83,087	82,987
- East Gate	27,689	25,903	28,024
- North Gate	37,356	33,547	40,558
Confiscated Guest Passes	130	161	237

Two Guest Lane Entry Protocol*

	August	September	October
Total time in minutes	-	-	-
- Main Gate	N/A	N/A	83
- East Gate	N/A	N/A	0

*If traffic volume in the guest lane backs up into the nearest intersection, staff in the middle lane will temporarily begin to issue guests passes to improve traffic flow.

Incident Report Summary

	August	September	October
Motor Vehicle Accident	2	6	5
Vandalism	0	3	4

Incident Report Detail

Incident Description	Location
Motor Vehicle Accident	Main Gate
Motor Vehicle Accident	Longhorn
Motor Vehicle Accident	East Gate
Motor Vehicle Accident	Vacation Dr/CLDN
Motor Vehicle Accident	CLDS/Village Way Dr
Vandalism	Happy Camp
Vandalism	Gault Field Men's Restroom
Vandalism	Rob Caveney Park
Vandalism	Speed Trailer

Report presented by: *William Jordan (Account Manager)*

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Marine Patrol Report

October 2019

Marine Patrol’s primary functions are to provide the community with services that include Quagga Mussel and boat safety inspections, Rules and Regulations compliance, and incident observation and reporting to the Association. In the table below, the “Calls for Service” column reflects the number of calls made by community members based on the violation type.

Citations Issued

Violation	AUGUST		SEPTEMBER		OCTOBER	
	Calls for Service	Cites	Calls for Service	Cites	Calls for Service	Cites
Expired / No Registration (State)	N/A	1	N/A	1	N/A	0
Expired / No Registration (POA)	N/A	5	N/A	9	N/A	0
Fishing License	N/A	3	N/A	1	N/A	4

Additional Information

	AUGUST	SEPTEMBER	OCTOBER
Total Calls for Service	145	66	45
Boat Safety Inspection	56	29	16
Boat Tow (Out of fuel/mechanical)	21	14	7
Boat Tow (Adrift)	1	1	0
Battery Assist	1	1	1
P&C Inspector Escort Hours	8.35	9.35	10.83
Fishing License Checks	13	11	12
Quagga Inspection	44	27	17
White Tag Applied	17	10	9
Quarantine Tag Applied	0	0	0

Boat Operating Hours

	AUGUST	SEPTEMBER	OCTOBER
Boat 1 START 6138.6 / END 6353.4	131.80	313.2	214.8
Boat 2 START 5529.6 / END 5744.8	341.80	296.40	215.2
Boat 3 START 840.6 / END 852.5	220.40	82.30	11.0

Boat Operating Hours by Location

	AUGUST	SEPTEMBER	OCTOBER
Main Lake	-	421.9	255
East Bay	-	270.0	186
North Ski	-	0	0

Incident Report Summary

	AUGUST	SEPTEMBER	OCTOBER
NO REPORTS	0	0	0

Incident Report Detail

Incident Description	Location

Report presented by: *Don Motteler (Marine Patrol Captain)*