

951.244.6841

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COMMUNITY PATROL

Weekly Activity Report 11/30/20 - 12/6/20

Community Patrol's primary functions are to provide the community with services that include access control at the entry gates, Rules and Regulations compliance, and incident observation and reporting to the Association. Community Patrol's services do not replace the services of outside public safety agencies such as law enforcement, fire services, medical services, city code enforcement, etc.

Report presented by: William Jordan (Account Manager)

INCIDENT REPORTS

- Monday Nov 30, 2020 Vandalism report (Patrol) at 6:30 PM During lock-up patrols, the Shift Supervisor reports that the access gate leading to the Golf Course Maintenance yard was damaged. The damage appears to be from vandalism. The area was patrolled and no other signs of vandalism were noted. The Operations Dept. was notified.
- Thursday Dec 3, 2020 Vandalism Report (Patrol) at 9:09 AM During routine patrols, a garbage can from Indian Beach was found to be completely smashed. The area was patrolled and no other signs of vandalism were noted. The Operations Dept. was notified.
- Friday Dec 4, 2020 _ Vandalism Report (Patrol) at 2:59 PM During routine patrols, the gate lock for the overflow parking lot was found to be cut. The area was patrolled. No other signs of vandalism were noted. The Operations Dept. was notified.
- Friday Dec 4, 2020 Vandalism Report (Patrol) at 2:59 PM During routine patrols, the gate lock for the BLM gate was found to be cut. The area was patrolled. No other signs of vandalism were noted. The Operations Dept. was notified.

PATROL ACTIVITY

- 4 parking violations issued for unsightly / inoperable vehicles (GR.5.3d). 1 service calls received.
- 2 parking violations issued for long term parking (GR.5.3e). 10 service calls received.

- **8** parking violations issued for vehicles extending beyond the curb (GR.5.3f). **0** service calls received.
- **52** other parking violations issued. **7** service calls received.
- 2 misc. traffic violations issued. Misc. traffic violations include failure to stop at a stop sign. 2 service calls received.
- 1 noise violations issued. 7 service calls received.
- 2 golf cart related violations issued. 0 service calls received.
- **0** fishing related violations issued. **1** service calls received.
- 2 animal related violations issued. **7** service calls received.
- 4 gate runner violations issued.

SPEED ENFORCEMENT ACTIVITY

Monday: 1 Citations Issued

- o Mobile Enforcement Conducted 11:00 AM 2:15 PM
- Stationary Enforcement Conducted 4:45 PM 5:15 PM at North Causeway

• Tuesday: 6 Citation Issued

- Mobile Enforcement Conducted 10:30 AM 12:00 PM
- o Stationary Enforcement Conducted 12:15 PM 1:00 PM at CLDS/Pheasant
- Mobile Enforcement Conducted 1:00 PM 1:15 PM
- Stationary Enforcement Conducted 1:15 PM 2:00 PM at North Causeway
- Mobile Enforcement Conducted 2:00 PM 2:30 PM
- Mobile Enforcement Conducted 3:00 PM 4:30 PM
- Mobile Enforcement Conducted 4:45 PM 5:00 PM
- Stationary Enforcement Conducted 5:00 PM 5:30 PM at North Causeway

Wednesday: 3 Citation Issued

- o Mobile enforcement Conducted 10:45 AM 11:30 AM
- Stationary Enforcement Conducted 11:30 AM 12:00 PM at CLDS/Pheasant
- Mobile enforcement Conducted 12:30 PM 1:45 PM
- Mobile enforcement Conducted 2:15 PM 2:30 PM
- Mobile enforcement Conducted 3:00 PM 4:15 PM
- Stationary Enforcement Conducted 4:15 PM 4:45 PM at North Causeway
- Mobile enforcement Conducted 4:45 PM 6:00 PM

• Thursday: 0 Citation Issued

- Mobile Enforcement Conducted 11:15 AM 1:45 PM
- o Mobile enforcement Conducted 3:45 PM 4:15 PM

• Friday: 1 Citations issued

- Mobile Enforcement Conducted 10:30 AM 11:30 AM
- Stationary Enforcement Conducted 12:00 PM 12:45 PM at North Causeway
- Mobile enforcement Conducted 3:00 PM 4:00 PM

• Saturday: 2 Citations Issued

Mobile Enforcement Conducted 11:30 AM – 2:00 PM

• Sunday: 0 Citations Issued

- Mobile Enforcement Conducted 10:30 AM 12:00 PM
- Mobile enforcement Conducted 12:30 PM 2:30 PM

**"Stationary Enforcement" is conducted at a fixed location, whereas "Mobile Enforcement" is conducted while the Community Patrol vehicle is moving.

The speed trailers were out for service during the week.

ADDITIONAL INFORMATION

Total Calls for Service	73
Calls for Service – Unable to Locate	40
Motor Vehicle Accidents	0
Vandalism of Amenities	 1 – Access gate for Golf Cart Maint. Yard 2 – Indian Beach-garbage can smashed 3 – Overflow Parking-Gate lock damage 4 – BLM Access gate-Gate lock damage
(Average Response Time)	7/8.43
Foot Patrols of Amenities and Parks	1044

- 1. Time sensitive calls (Primary)
 - a. POA property, Tripped Alarm calls (Burglar/Fire)
 - b. Suspicious Persons/Vehicles/Activity
 - c. Trespassing
 - d. Speeding
 - e. Gate Runners
- 2. Time sensitive calls (Secondary)
 - a. Nuisance Animal (Dog barking)
 - b. Noise complaint
 - c. Fishing

- d. Pet violation
- 3. Other calls
 - a. POA rule violations (Signs/Flags)
 - b. Parking

Total Guest Passes Issued by Gate		
- Main Gate	4,625	
- East Gate	3,068	
- North Gate	1,763	
Total Guest Entries by Gate		
- Main Gate	8,565	
- East Gate	5,677	
- North Gate	3,291	
Total RFID Entries by Gate		
- Main Gate	25,443	
- East Gate	13,482	
- North Gate	8,495	
Confiscated Guest Passes	32	

Total time in minutes	
- Main Gate	0
- East Gate	0

^{*}If traffic volume in the guest lane backs up into the nearest intersection, staff in the middle lane will temporarily begin to issue guests passes to improve traffic flow.



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COMMUNITY PATROL

Weekly Activity Report 12/7/20 - 12/13/20

Community Patrol's primary functions are to provide the community with services that include access control at the entry gates, Rules and Regulations compliance, and incident observation and reporting to the Association. Community Patrol's services do not replace the services of outside public safety agencies such as law enforcement, fire services, medical services, city code enforcement, etc.

Report presented by: William Jordan (Account Manager)

INCIDENT REPORTS

No Accidents or acts of Vandalism to report this week.

PATROL ACTIVITY

- 2 parking violations issued for unsightly / inoperable vehicles (GR.5.3d). 0 service calls
- 2 parking violations issued for long term parking (GR.5.3e). 5 service calls received.
- 14 parking violations issued for vehicles extending beyond the curb (GR.5.3f). 0 service calls received.
- **45** other parking violations issued. **4** service calls received.
- 2 misc. traffic violations issued (failure to stop at a stop sign, exhibition of speed). 3 service calls received.
- **0** noise violations issued. **6** service calls received.
- 1 fishing related violations issued. 1 service calls received.
- 1 animal related violations issued. 9 service calls received.
- 2 verbal abuse violations issued.
- 4 gate runner violations issued.

SPEED ENFORCEMENT ACTIVITY

Monday: 0 Citations Issued

- Mobile Enforcement Conducted 11:40 AM 2:30 PM
- Stationary Enforcement Conducted 3:00 PM 4:30 PM at North Causeway

• Tuesday: 3 Citations Issued

- Mobile Enforcement Conducted 10:50 AM 11:20 AM
- o Stationary Enforcement Conducted 11:20 AM 12:20 PM at CLDS / Pheasant Dr
- Mobile Enforcement Conducted 12:30 PM 2:40 PM
- Mobile Enforcement Conducted 3:00 PM 5:00 PM
- Stationary Enforcement Conducted 5:00 PM 5:30 PM at North Causeway

Wednesday: 3 Citations Issued

- Mobile enforcement Conducted 10:30 AM 11:30 AM
- Stationary Enforcement Conducted 11:40 AM 12:20 PM at North Causeway
- Mobile enforcement Conducted 12:20 PM 1:20 PM
- o Stationary Enforcement Conducted 1:20 PM 2:00 PM at CLDS / Pheasant Dr
- o Mobile enforcement Conducted 2:50 PM 3:50 PM
- o Mobile enforcement Conducted 4:30 PM 5:45 PM

• Thursday: 2 Citations Issued

- Mobile Enforcement Conducted 10:30 AM 12:00 PM
- Stationary Enforcement Conducted 12:00 PM 1:15 PM at Vacation Dr / Green Pine Dr

Friday: 1 Citation issued

- Mobile Enforcement Conducted 10:30 AM 12:00 PM
- Mobile Enforcement Conducted 12:20 PM 1:00 PM
- Stationary Enforcement Conducted 1:00 PM 3:00 PM at Vacation Dr / Green Pine Dr

Saturday: 0 Citations Issued

No speed enforcement was conducted.

• Sunday: 1 Citation Issued

- Mobile Enforcement Conducted 11:15 AM 1:30 PM
- Stationary Enforcement Conducted 3:30 PM 4:30 PM at CLDN / Outrigger Dr
- Mobile Enforcement Conducted 4:30 PM 5:30 PM

The speed trailers were out of service this week.

^{**&}quot;Stationary Enforcement" is conducted at a fixed location, whereas "Mobile Enforcement" is conducted while the Community Patrol vehicle is moving.

ADDITIONAL INFORMATION

Total Calls for Service	73
Calls for Service – Unable to Locate	34
Motor Vehicle Accidents	0
Vandalism of Amenities	0
(Average Response Time)	1/12.0
Foot Patrols of Amenities and Parks	1140

- 1. Time sensitive calls (Primary)
 - a. POA property, Tripped Alarm calls (Burglar/Fire)
 - b. Suspicious Persons/Vehicles/Activity
 - c. Trespassing
 - d. Speeding
 - e. Gate Runners
- 2. Time sensitive calls (Secondary)
 - a. Nuisance Animal (Dog barking)
 - b. Noise complaint
 - c. Fishing
 - d. Pet violation
- 3. Other calls
 - a. POA rule violations (Signs/Flags)
 - b. Parking

Total Guest Passes Issued by Gate		
- Main Gate	4,458	
- East Gate	2,956	
- North Gate	1,758	
Total Guest Entries by Gate		
- Main Gate	8,401	
- East Gate	5,711	
- North Gate	3,232	
Total RFID Entries by Gate		
- Main Gate	25,083	
- East Gate	13,314	
- North Gate	8,136	
Confiscated Guest Passes	30	

Total time in minutes	
- Main Gate	12
- East Gate	0

^{*}If traffic volume in the guest lane backs up into the nearest intersection, staff in the middle lane will temporarily begin to issue guests passes to improve traffic flow.



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COMMUNITY PATROL

Weekly Activity Report 12/14/20 – 12/20/20

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Report presented by: William Jordan (Account Manager)

INCIDENT REPORTS

- Monday Dec 14, 2020 _ Vandalism Report at 7:29 PM During routine patrols at Holiday Harbor minor vandalism was discovered. One of the trees in the park was toilet papered. The rest of the park was patrolled. No other vandalism or suspects was found. The paper that could be reached was cleaned up by CP. The Operations Dept. was contacted for the rest.
- Tuesday Dec 15, 2020 _ Vandalism Report at 10:17 AM During routine patrols in the North Ski area, vandalism of the BLM Gate was discovered. The lock that secures the gate was cut. The Operations Dept. was notified.
- Tuesday Dec 15, 2020 _ Vandalism Report at 8:27 AM A service call was received reporting that the golf course maintenance yard gate, was vandalized. The lock and chain used to secure the gate was reported to be missing.
- Wednesday Dec 16, 2020 _ Vandalism Report at 2:58 PM During routine patrol of the north side amenities, vandalism was discovered at the Little Pony gate. The barbed wire at the top of the gate appears to have been tampered with. Portions of the wire were moved. The Operations Dept. was notified.

PATROL ACTIVITY

- **0** parking violations issued for unsightly / inoperable vehicles (GR.5.3d). **1** service calls received.
- 2 parking violations issued for long term parking (GR.5.3e). 3 service calls received.
- **12** parking violations issued for vehicles extending beyond the curb (GR.5.3f). **0** service calls received.
- 89 other parking violations issued. 2 service calls received.
- 2 misc. traffic violations issued (failure to stop at a stop sign, exhibition of speed).
 service calls received.
- 1 noise violations issued. 11 service calls received.
- 1 golf cart related violations issued. **0** service calls received.
- 1 fishing related violations issued. 1 service calls received.
- 5 animal related violations issued. 17 service calls received.
- 2 gate runner violations issued.

SPEED ENFORCEMENT ACTIVITY

• Monday: 1 Citation Issued

- Mobile Enforcement Conducted 12:15 PM 3:00 PM
- Stationary Enforcement Conducted 5:00 PM 5:45 PM at Vacation Dr/Green Pine Dr

• Tuesday: 1 Citation Issued

- Mobile Enforcement Conducted 3:45 PM 4:15 PM
- Mobile Enforcement Conducted 4:45 PM 5:45 PM

Wednesday: 2 Citations Issued

- Mobile enforcement Conducted 12:45 PM − 1:15 PM
- Stationary Enforcement Conducted 1:15 PM 1:45 PM at North Causeway
- Mobile enforcement Conducted 1:45 PM 2:15 PM
- Mobile enforcement Conducted 3:00 PM 4:00 PM

• Thursday: 1 Citation Issued

- Mobile Enforcement Conducted 10:30 AM 4:30 PM
- Stationary Enforcement Conducted 4:45 PM 6:15 PM at CLDN/Clear Water Dr

Friday: 2 Citations issued

- Mobile Enforcement Conducted 10:30 AM 12:30 PM
- Stationary Enforcement Conducted 12:30 PM 1:30 PM at CLDN/Land's End Dr
- Mobile Enforcement Conducted 3:30 AM 4:30 PM
- o Mobile Enforcement Conducted 4:30 AM 5:45 PM

• Saturday: 2 Citations Issued

- o Mobile Enforcement Conducted 10:30 AM 2:00 PM
- Mobile Enforcement Conducted 4:30 PM 5:45 PM

• Sunday: 1 Citations Issued

- o Mobile Enforcement Conducted 10:45 AM 12:30 PM
- Stationary Enforcement Conducted 12:30 PM 2:30 PM at Vacation Dr/Green Pine Dr

The speed trailers were out of service this week.

ADDITIONAL INFORMATION

Total Calls for Service	60
Calls for Service – Unable to Locate	26
Motor Vehicle Accidents	0
Vandalism of Amenities	1 – BLM Gate Lock
	2 – Holiday Harbor
	3 – Golf Course Gate Lock/Chain
	4 – Little Pony Gate
(Average Response Time)	2/7.50
Foot Patrols of Amenities and Parks	1144

- 1. Time sensitive calls (Primary)
 - a. POA property, Tripped Alarm calls (Burglar/Fire)
 - b. Suspicious Persons/Vehicles/Activity
 - c. Trespassing
 - d. Speeding
 - e. Gate Runners

^{**&}quot;Stationary Enforcement" is conducted at a fixed location, whereas "Mobile Enforcement" is conducted while the Community Patrol vehicle is moving.

- 2. Time sensitive calls (Secondary)
 - a. Nuisance Animal (Dog barking)
 - b. Noise complaint
 - c. Fishing
 - d. Pet violation
- 3. Other calls
 - a. POA rule violations (Signs/Flags)
 - b. Parking

Total Guest Passes Issued by Gate		
- Main Gate	4,387	
- East Gate	2,982	
- North Gate	1,724	
Total Guest Entries by Gate		
- Main Gate	8,286	
- East Gate	5,728	
- North Gate	3,313	
Total RFID Entries by Gate		
- Main Gate	25,568	
- East Gate	13,690	
- North Gate	7,919	
Confiscated Guest Passes	18	

Total time in minutes	
- Main Gate	23
- East Gate	3

^{*}If traffic volume in the guest lane backs up into the nearest intersection, staff in the middle lane will temporarily begin to issue guests passes to improve traffic flow.



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COMMUNITY PATROL

Weekly Activity Report 12/21/20 – 12/27/20

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Report presented by: William Jordan (Account Manager)

INCIDENT REPORTS

- Monday Dec 21, 2020 _ Vandalism Report (Patrol) at 8:44 PM During routine patrols of Holiday Harbor, two teenage males were seen running out of the restrooms. Upon inspection of the restrooms, both of the handi-cap stall toilets were discovered to be clogged with excessive toilet paper. No other vandalism was noted. The Operations Dept. was notified.
- Tuesday Dec 22, 2020 _ Accident Report at 6:25 AM Member reported to Community Patrol that he found his vehicle damaged when he checked it in the morning. The vehicle was parked on the street, in front of his house at believes that he is a victim of a hit and run. He was advised to request a police report.
- Saturday Dec 26, 2020 _ Accident Report at 11:13 AM A Community Patrol vehicle collided with a Resident vehicle in the East Port Park parking lot. Employee backed into Resident , while backing out of a parking spot. No Injuries were reported. Employee was deemed to be at fault.

PATROL ACTIVITY

- 2 parking violations issued for long term parking (GR.5.3e). 3 service calls received.
- **10** parking violations issued for vehicles extending beyond the curb (GR.5.3f). **0** service calls received.

- **125** other parking violations issued. **5** service calls received.
- 2 misc. traffic violations issued (failure to stop at a stop sign). 2 service calls received.
- **0** noise violations issued. **2** service calls received.
- 4 animal related violations issued. 12 service calls received.
- 1 verbal abuse violations issued.
- **5** gate runner violations issued.

SPEED ENFORCEMENT ACTIVITY

• Monday: 2 Citations Issued

Mobile Enforcement Conducted 10:40 AM – 3:00 PM

Tuesday: 3 Citations Issued

- Mobile Enforcement Conducted 11:00 AM 1:00 PM
- Stationary Enforcement Conducted 1:00 PM 2:00 PM at North Causeway
- Mobile Enforcement Conducted 2:00 PM 2:30 PM
- Mobile Enforcement Conducted 3:00 PM 4:15 PM

• Wednesday: 1 Citation Issued

- Mobile enforcement Conducted 10:45 AM 12:15 PM
- Mobile enforcement Conducted 12:30 PM 1:00 PM
- Mobile enforcement Conducted 1:15 PM 2:30 PM

• Thursday: 1 Citation Issued

- Mobile Enforcement Conducted 10:30 AM 12:00 PM
- Mobile Enforcement Conducted 3:30 PM 5:00 PM

• Friday: 0 Citations issued

- o Mobile Enforcement Conducted 11:30 AM 12:30 PM
- Mobile Enforcement Conducted 1:15 PM 2:30 PM
- Mobile Enforcement Conducted 3:00 PM 5:00 PM

Saturday: 1 Citation Issued

- Mobile Enforcement Conducted 10:30 AM 12:45 PM
- Mobile Enforcement Conducted 3:00 PM 5:00 PM
- Stationary Enforcement Conducted 5:00 PM 5:30 PM at CLDN/White Wake Dr

• Sunday: 0 Citations Issued

- Mobile Enforcement Conducted 11:00 AM 1:15 PM
- Stationary Enforcement Conducted 2:15 PM 3:00 PM at CLDS/Early Round Dr

 Stationary Enforcement Conducted 3:15 PM – 5:00 PM at Vacation Dr/Green Pine Dr

**"Stationary Enforcement" is conducted at a fixed location, whereas "Mobile Enforcement" is conducted while the Community Patrol vehicle is moving.

The speed trailers were out of service this week.

ADDITIONAL INFORMATION

Total Calls for Service	58
Calls for Service – Unable to Locate	32
Motor Vehicle Accidents	1 – 24098 CLDN
	2 – East Port Park
Vandalism of Amenities	1 – Holiday Harbor Restrooms
(Average Response Time)	7/9.43
Foot Patrols of Amenities and Parks	1141

- 1. Time sensitive calls (Primary)
 - a. POA property, Tripped Alarm calls (Burglar/Fire)
 - b. Suspicious Persons/Vehicles/Activity
 - c. Trespassing
 - d. Speeding
 - e. Gate Runners
- 2. Time sensitive calls (Secondary)
 - a. Nuisance Animal (Dog barking)
 - b. Noise complaint
 - c. Fishing
 - d. Pet violation
- 3. Other calls
 - a. POA rule violations (Signs/Flags)
 - b. Parking

Total Guest Passes Issued by Gate		
- Main Gate	4,385	
- East Gate	2,668	
- North Gate	1,910	
Total Guest Entries by Gate		
- Main Gate	9,034	
- East Gate	5,702	
- North Gate	3,491	
Total RFID Entries by Gate		
- Main Gate	22,174	
- East Gate	12,290	
- North Gate	7,113	
Confiscated Guest Passes	36	

Total time in minutes	
- Main Gate	0
- East Gate	0

^{*}If traffic volume in the guest lane backs up into the nearest intersection, staff in the middle lane will temporarily begin to issue guests passes to improve traffic flow.



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Marine Patrol Report

DECEMBER 2020

Marine Patrol's primary functions are to provide the community with services that include Quagga Mussel and boat safety inspections, Rules and Regulations compliance, and incident observation and reporting to the Association. In the table below, the "Calls for Service" column reflects the number of calls made by community members based on the violation type.

Citations Issued

Citation	ОСТ	NOV	DEC
LM.2.5 Expired/ No Registration (State)	1	0	0
LM.2.6 Expired/ No Registration (POA)	1	1	0
LM.2.7 Expired / No Registration at a dock or lift	2	1	1
LM.7.3 Reckless behavior while operating a motorized boat	0	0	0
LM.9.11 Stay Within 100ft of the Centerline Buoys	0	0	0
GR.4.4 Fishing License	2	7	2
LM.6.7 Excessive Wake	0	3	0

Warnings Issued

Warning	ОСТ	NOV	DEC
LM.2.5 Expired/ No Registration (State)	0	0	0
LM.2.6 Expired/ No Registration (POA)	0	0	1
GR.4.4 Fishing License	1	2	1
LM.6.13 Follow Counter-Clockwise Pattern	4	0	1
LM.8.2 Lifejackets must be worn by all persons	0	0	1
LM.6.3 Non Compliance	13	6	7
LM.6.7 Excessive Wake	5	1	1

Additional Information

	OCTOBER	NOVEMBER	DECEMBER
Total Calls for Service	131	40	40
Boat Safety Inspection	34	13	17
Boat Tow (Out of fuel/mechanical)	17	5	8
Boat Tow (Adrift)	0	1	1
Battery Assist	4	1	2
P&C Inspector Escort Hours	12.5	9.5	3.3
Fishing License Checks	16	20	22
Quagga Inspection	48	17	12
White Tag Applied	22	8	5
Quarantine Tag Applied	0	0	0

Boat Operating Hours

	OCTOBER	NOVEMBER	DECEMBER
Boat 1 START 8135.2 / END 8272.9	145.3	104.9	137.7
Boat 2 START 7654.4 / END 7712.3	102.9	101.1	57.9
Boat 3 START 981.4 / END 983.1	5.9	6.4	1.7
Boat 4 START 1829.4/ END 1952.4	94.9	69.6	123.0

Boat Operating Hours by Location

	OCTOBER	NOVEMBER	DECEMBER
Main Lake	186	165.4	165.3
East Bay	157	110.2	155.0
North Ski	5.9	6.4	1.7

Incident Report Summary

SEPTEMBER	OCTOBER	NOVEMBER

NO REPORTS	0	0	0

Incident Report Detail

Incident Description	Location

Report presented by: Don Motteler (Marine Patrol Captain)