


 31512 Railroad Canyon Road, Canyon Lake, CA 92587
 951.244.6841
 www.canyonlakepoa.com

COMMUNITY PATROL REPORT

July 2021

Community Patrol’s primary functions are to provide the community with services that include access control at the entry gates, Rules and Regulations compliance, and incident observation and reporting to the Association. Community Patrol’s services do not replace the services of outside public safety agencies such as law enforcement, fire services, medical services, city code enforcement, etc. In the table below, the “Calls for Service” column reflects the number of calls made by community members based on the violation type.

Citations Issued

Violation	July		August		September	
	Calls for Service	Cites	Calls for Service	Cites	Calls for Service	Cites
Speed (Patrol)	6	28				
Speed (Trailer)	NA	30				
Parking – 5.3d Unsightly / Inoperable Vehicles	0	13				
Parking – 5.3e Long Term	26	0				
Parking – 5.5a RVs	4	2				
Parking 5.5c Trailers	0	8				
Noise	33	4				
Bus Stop	0	0				
Gate Runner	71	3				
Fishing Related	21	5				
Golf Cart Related	7	1				
Animal Related	50	7				
Solicitation	0	0				
Verbal Abuse to Staff	0	0				

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Additional Information

	July	August	September
Total Calls for Service	352		
Call for Service – Unable to Locate	107		
Suspicious Person / Vehicle (Average Response Time)	32 calls / 7.03 minutes		

Gate Entry Statistics

	July	August	September
Total Guest Passes issued by Gate	-	-	-
- Main Gate	19,234		
- East Gate	13,197		
- North Gate	9,261		
Total Guest Entries by Gate	-	-	-
- Main Gate	42,898		
- East Gate	28,122		
- North Gate	18,133		
Total RFID Entries by Gate	-	-	-
- Main Gate	115,698		
- East Gate	60,222		
- North Gate	41,168		
Confiscated Guest Passes	134		

Two Guest Lane Entry Protocol*

	July	August	September
Total time in minutes	-	-	-
- Main Gate	121		
- East Gate	0		

*If traffic volume in the guest lane backs up into the nearest intersection, staff in the middle lane will temporarily begin to issue guests passes to improve traffic flow.

Incident Report Summary

	July	August	September
Motor Vehicle Accident	3		
Vandalism	7		

Incident Report Detail

Incident Description	Location
Motor Vehicle Accidents- 1.White Pickup backed into the bollard at Main gate 2. Traffic Accident reported by Road Patrol 3. White Truck hit a trailer and crashed into a garage.	1.Main gate 2. Vacation and Snow Water 3. 29555 Longhorn.
Vandalism- 1. Perimeter gate was cut and damaged. 2.Womans restroom was clogged with tissue 3. A sticker with the letters "LBZ" was placed on a stop sign in the community. 4. Lock and handle in the Woman's restroom were damaged. 5.Back of the toilet seat as well as the lock on the door were damaged. 6.Chain link fence that faces Goetz Road has a hole in it. 7.Chain that's used to close the tunnel gates was cut and vandalized.	1.Dam View 2. Holiday Harbor 3. Corner of CLDN and Vacation 4. Gault Field 5. Gault Field 6. East Port Launch Ramp 7.Golf Course Tunnels

Report presented by: *Ebony Debow (Community Patrol Captain)*

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Marine Patrol Report

July 2021

Marine Patrol's primary functions are to provide the community with services that include Quagga Mussel and boat safety inspections, Rules and Regulations compliance, and incident observation and reporting to the Association. In the table below, the "Calls for Service" column reflects the number of calls made by community members based on the violation type.

Citations Issued

Citation	MAY	JUNE	JULY
LM.2.5 Expired/ No Registration (State)	0	0	2
LM.2.6 Expired/ No Registration (POA)	1	31	8
LM.2.7 Expired / No Registration at a dock or lift	2	1	46
LM.7.3 Reckless behavior while operating a motorized boat	0	0	0
GR.6.2c Failure to present valid ID	0	0	0
GR.4.4 Fishing License	5	0	0
LM.6.7 Excessive Wake	0	1	2
GR.2.18a Loud Noise	0	0	0

Warnings Issued

Warning	MAY	JUNE	JULY
LM.2.5 Expired/ No Registration (State)	0	0	0
LM.2.6 Expired/ No Registration (POA)	0	21	5
LM.2.7 Expired / No Registration at a dock or lift	0	0	0
LM.7.3 Reckless behavior while operating a motorized boat	0	3	0
GR.6.2c Failure to present valid ID	0	0	0
GR.4.4 Fishing License	5	19	2
LM.6.7 Excessive Wake MAY MEMORIAL WEEKEND	38	6	4
GR.2.18a Loud Noise	4	2	2

Additional Information

	MAY	JUNE	JULY
Total Calls for Service	541	340	227
Boat Safety Inspection	384	232	110
Boat Tow (Out of fuel/mechanical)	7	7	8
Boat Tow (Adrift)	1	0	0
Battery Assist	1	2	2
P&C Inspector Escort Hours	13	9.1	14.6
Fishing License Checks	72	21	12
Quagga Inspection	55	47	81
White Tag Applied	20	32	27
Quarantine Tag Applied	1	0	0

Boat Operating Hours

	MAY	JUNE	JULY
Boat 1 START 8863.5 / END 8998.2	112.5	162	134.7
Boat 2 START 8429.5/ END 8608.0	116	146.2	178.5
Boat 3 START 98.8 / END 128.4	17.4	27.6	29.6
Boat 4 START 2281.9 / END 2314.3	113.8	71.2	32.4

Boat Operating Hours by Location

	MAY	JUNE	JULY
Main Lake	181.5	199.4	186.6
East Bay	160.9	183	159
North Ski	17.4	27.6	29.6

Incident Report Summary

	MAY	JUNE	JULY
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NO REPORTS	1	0	1
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Incident Report Detail

Incident Description	Location
Injured Paddleboarder helped by Pearson	East Bay

Report presented by: *Don Motteler (Marine Patrol Captain)*