

31512 Railroad Canyon Road, Canyon Lake, CA 92587

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COMMUNITY PATROL REPORT

December 2022

Community Patrol's primary functions are to provide the community with services that include access control at the entry gates, Rules and Regulations compliance, and incident observation and reporting to the Association. Community Patrol's services do not replace the services of outside public safety agencies such as law enforcement, fire services, medical services, city code enforcement, etc. In the table below, the "Calls for Service" column reflects the number of calls made by community members based on the violation type.

Citations Issued

	October		November		December	
Violation	Calls for Service	Cites	Calls for Service	Cites	Calls for Service	Cites
Speed (Patrol)	6	0	1	3	5	5
Speed (Trailer)	N/A	68	N/A	21	N/A	32
Long Term Parking	4	2	5	1	14	5
Noise	47	0	18	4	15	2
Gate Runner	61	2	28	3	34	1
Verbal Abuse to Staff	0	0	N/A	2	1	0

Additional Information

	October	November	December
Total Calls for Service	215	52	73
Call for Service – Unable to Locate	95	40	17
Total Number of Citations Issued	N/A	269	376

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Gate Entry Statistics

	October	November	December
Total Guest Passes issued by Gate	-	-	-
- Main Gate	25,371	29,704	16,428
- East Gate	19,393	19,249	11,025
- North Gate	15,316	12,635	7,288
Total Guest Entries by Gate	-	-	-
- Main Gate	39,172	33,105	36,308
- East Gate	24,187	21,696	23,451
- North Gate	15,798	13,594	14,715
Total RFID Entries by Gate	-	-	-
- Main Gate	135,367	130,363	134,654
- East Gate	73,797	69,217	66,270
- North Gate	41,638	38,507	39,106
Confiscated Guest Passes	68	82	93

Two Guest Lane Entry Protocol*

	October	November	December
Total time in minutes	-	-	-
- Main Gate	53	415	37
- East Gate	27	375	25

^{*}If traffic volume in the guest lane backs up into the nearest intersection, staff in the middle lane will temporarily begin to issue guests passes to improve traffic flow.

Incident Report Detail

Incident Description	Location
On 12-06-2022 While the officer was conducting patrol of Gault field a dugout gate was found cut. Operations was notified and the Officer completed the reset of the patrol with no further damage to report	1. Gault Field

2.	On 12-15-2022 While conducting lock up of Eastport women's restroom the officer found the restroom to have toilet paper thrown everywhere and a message with foul language was found. Operations was notified and the officer completed the rest of the patrol with no other issues to report	2.East port women's restroom
3.	On 12-15-2022 while conducting patrol at the senior center, the fire gate located in the parking lot was found with the chain cut and the gate unsecured. Operations was contacted and the officer completed the rest of their patrol with no other issues to report	3.Senior Center Parking Lot
4.	On 12-17-2022 While the officer was patrolling steelhead park vandalism was found on a picnic table. Operations was contacted for clean up the officer completed their patrol with no further issues to report	4.Steelhead Park
5.	On 12-30-2022 While the officer was conducting unlocks, they noticed the paint in the women's bathroom at North Ski, had been stripped off in large chunks. Operations was contacted and the officer completed the rest of their patrol with no further issues to report.	5.North Ski Restroom (Women's)

Report presented by: Zach Wells (Community Patrol Captain)