

31512 Railroad Canyon Road, Canyon Lake, CA 92587

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COMMUNITY PATROL REPORT

August 2022

Community Patrol's primary functions are to provide the community with services that include access control at the entry gates, Rules and Regulations compliance, and incident observation and reporting to the Association. Community Patrol's services do not replace the services of outside public safety agencies such as law enforcement, fire services, medical services, city code enforcement, etc. In the table below, the "Calls for Service" column reflects the number of calls made by community members based on the violation type.

Citations Issued

	June		July		August	
Violation	Calls for Service	Cites	Calls for Service	Cites	Calls for service	Cites
Speed (Patrol)	24	59	5	8	0	0
Speed (Trailer)	NA	71	NA	120	NA	22
Parking – 5.3d Unsightly / Inoperable Vehicles	3	5	0	0	1	4
Parking – 5.3e Long Term	24	5	30	11	9	3
Parking – 5.5a RVs	6	5	6	8	2	1
Parking 5.5c Trailers	6	14	3	11	2	11
Noise	40	7	53	6	18	1
Bus Stop	0	0	0	0	0	1
Gate Runner	63	18	82	12	40	3
Fishing Related	6	4	6	2	13	1
Golf Cart Related	13	49	9	47	7	14
Animal Related	24	8	14	7	13	2
Solicitation	1	0	0	0	3	0
Verbal Abuse to Staff	0	2	0	4	0	4

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Additional Information

	June	July	August
Total Calls for Service	210	298	123
Call for Service – Unable to Locate	90	71	59
Suspicious Person / Vehicle (Average Response Time)	15/8	20/7.3	2

Gate Entry Statistics

	June	July	August
Total Guest Passes issued by Gate	-	-	-
- Main Gate	17,995	18,525	16,270
- East Gate	12,144	12,900	6,390
- North Gate	7,964	8,389	4,218
Total Guest Entries by Gate	-	-	-
- Main Gate	40,591	40,841	37,778
- East Gate	25,853	27,325	20,366
- North Gate	16,704	16,292	12,115
Total RFID Entries by Gate	-	-	-
- Main Gate	116,555	116,245	127,465
- East Gate	59,583	60,176	65,783
- North Gate	39,881	37,907	42,961
Confiscated Guest Passes	171	136	74

Two Guest Lane Entry Protocol*

	June	July	August
Total time in minutes	-	-	-
- Main Gate	111	136	95
- East Gate	8	35	5

^{*}If traffic volume in the guest lane backs up into the nearest intersection, staff in the middle lane will temporarily begin to issue guests passes to improve traffic flow.

Incident Report Summary

	June	July	August
Motor Vehicle Accident	2	2	0
Vandalism	13	10	2

Incident Report Detail

Incident Description	Location	
Motor Vehicle Accidents- N/A	1. N/A	
Vandalism- 1. 08-01-22 While conducting a foot patrol of the area of Moonstone beach the officer spotted vandalism on the park bench. Officer	 Moonstone Beach Gault Field 	
conducted a further patrol of the area. Operations was notified. 2. 08-04-22 while locking up the Gault Field, the patrol officer found, burnt paper towels behind the snack bar and in the Men's restroom. The officer conducted a further patrol of the area and contacted operations.	3. Indian Beach	
 08-27-22 While the officer was conducting a patrol of Indian Beach, they found the water fountain had been broken off the wall. Officer conducted further patrol of the area. Operations was notified. 		

Report presented by: Zachary Wells (Community Patrol Captain)