


 31512 Railroad Canyon Road, Canyon Lake, CA 92587  
 951.244.6841  
 www.canyonlakepoa.com

## COMMUNITY PATROL REPORT

February 2023

Community Patrol’s primary functions are to provide the community with services that include access control at the entry gates, Rules and Regulations compliance, and incident observation and reporting to the Association. Community Patrol’s services do not replace the services of outside public safety agencies such as law enforcement, fire services, medical services, city code enforcement, etc. In the table below, the “Calls for Service” column reflects the number of calls made by community members based on the violation type.

### Citations Issued

Violation	December		January		February	
	Calls for Service	Cites	Calls for Service	Cites	Calls for Service	Cites
Speed (Patrol)	5	5	1	0	0	2
Speed (Trailer)	N/A	32	N/A	36	N/A	0
Long Term Parking	14	5	9	1	13	4
Noise	15	2	17	1	13	0
Gate Runner	34	1	30	6	34	2
Verbal Abuse to Staff	1	0	4	2	1	0

### Additional Information

	December	January	February
Total Calls for Service	73	61	61
Call for Service – Unable to Locate	17	14	34
Total Number of Citations Issued	376	298	318

## Gate Entry Statistics

	December	January	February
Total Guest Passes issued by Gate	-	-	-
- Main Gate	16,428	14,067	12,295
- East Gate	11,025	9,559	8,458
- North Gate	7,288	6,052	5,392
Total Guest Entries by Gate	-	-	-
- Main Gate	36,308	32,631	27,585
- East Gate	23,451	20,957	19,185
- North Gate	14,715	12,997	12,624
Total RFID Entries by Gate	-	-	-
- Main Gate	134,654	72,326	128,627
- East Gate	66,270	71,230	65,124
- North Gate	39,106	44,563	36,147
Confiscated Guest Passes	93	99	91

## Two Guest Lane Entry Protocol\*

	December	January	February
Total time in minutes	-	-	-
- Main Gate	37	25	37
- East Gate	25	0	5

\*If traffic volume in the guest lane backs up into the nearest intersection, staff in the middle lane will temporarily begin to issue guests passes to improve traffic flow.

## Incident Report Detail

Incident Description	Location
1. On 2/15/2023 Watch Commander found the access gate to railroad canyon road from the golf course grounds yard, had been cut.	1. Railroad Canyon Access Road
2. On 02/15/2023 while on routine patrol the officer found vandalism at Lions Park, inside of the portable	2. Lions Park

<p>potty. Operations was notified of the vandalism and was later cleaned up.</p>	
<p>3. 02/16/2023 While locking the 6<sup>th</sup> tunnel, they noticed the tunnel lock had been chopped off, no further damage was found and operations was notified.</p>	<p>3.6<sup>th</sup> Tunnel</p>
<p>4. 02/17/2023 Officer found the access gate leading to the 6<sup>th</sup> tee restrooms, had the chain cut. No further damage was found. Operations was notified.</p>	<p>4. Access gate to 6<sup>th</sup> Tee restrooms</p>
<p>5. 02/20/2023 While locking the senior center, the Watch Commander found a door frame inside of the building had been damaged. Operations was notified and the door frame was fixed.</p>	<p>5. Senior Center</p>

Report presented by: *Zach Wells (Community Patrol Captain)*