

# PRESS RELEASE

## CLPOA NOTICE

CANYON LAKE  
PROPERTY OWNERS ASSOCIATION

**FOR IMMEDIATE RELEASE**  
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### **Canyon Lake POA Employee Wins Prestigious Industry Award**

**Canyon Lake, CA** – Harmony McNaughton, the Canyon Lake POA’s Public Information Officer (PIO) and Clerk of the Board, received the 2024 California Association of Community Managers (CACM) Innovator Award on Thursday, February 29, at the 2024 CACM Law Seminar & Expo held in Anaheim, California. This prestigious award recognizes a community manager or industry partner who uses their unique resources to kickstart innovation and solve critical issues.

The 2024 CACM Innovator Award recognized McNaughton for her implementation of a robust orientation and HR training program for new and returning board members, the creation of an efficient records management program, assisting in the protection of millions of dollars’ worth of common interests and property for the membership, and her help in the nearly \$1.4 million sale of the Canyon Lake POA’s Fire Station property to the City of Canyon Lake.

McNaughton has consistently exceeded the expectations of the Canyon Lake POA Board and senior management. Her nomination shared, ‘She started at the Canyon Lake POA more than 15 years ago and has since worked up to be a thriving corporate superstar’ with exemplary office management skills, negotiation expertise, and professionalism. McNaughton has significantly contributed to the organization through public information initiatives, policy writing, and records management.

McNaughton has proven herself in crisis communications, navigating difficult situations with skill and earning a reputation as a reliable media liaison. She has been critical in improving organizational processes by spearheading administrative projects that helped modernize outdated provisions in the governing documents. Her experience in records management is evident through her shining record in ensuring compliance with governing laws, policy implementation, and management of meeting minutes, resolutions, and agendas.

In addition to her office administration and specialized skillsets, McNaughton supervises corporate office personnel and provides training in record management, employee

development, event planning, and budget forecasting. She plays a pivotal role at Board Meetings, providing essential information and insights to support decision-making. McNaughton is adept in contract negotiation, project management, risk management, and vendor management.

McNaughton's list of accomplishments includes certifications as a Certified Manager of Community Associations (CMCA) and Large-Scale Community Association Manager (CCAM-LS), showcasing her dedication to the Canyon Lake POA. Her impact on the Canyon Lake POA and the Canyon Lake community continues to unfold in positive, indelible ways. "We are proud of the accomplishments made in 2023 and of Harmony for this monumental achievement. It has been a personal goal of mine to support employees through their continued education in the industry. All of which helps us better serve our members." said General Manager Eric Kazakoff.

## **ABOUT CANYON LAKE PROPERTY OWNERS ASSOCIATION:**

The Canyon Lake Property Owners Association ("Canyon Lake POA"), incorporated in 1968, as a California not for profit corporation, is responsible for the operation and maintenance of the common areas within Canyon Lake. The purpose of the Canyon Lake POA is to promote the recreation, benefit, and enjoyment of the homeowners within the community. The Canyon Lake POA's mission is to support the Canyon Lake community with exceptional services and solutions, which make this a premier place in which to live and work.